1- Fill out the tech support form from the below link
   https://mh.my.site.com/CXG/s/ContactUsWebForm

HIGHER EDUCATION
Digital Technical Support

Please select your product

* Product   --Please select Request Type--

--Please select Request Type--
All Other Products
Anatomy & Physiology Revealed
Connect
Create
eBook
GO React
Keyboarding
LMS Course Cartridge
McGraw Hill Go
MediaPhys
Medisoft
MH Practice
NutritionCalc
Online Learning Center
PhiLS
Proctorio
Quest
ReadAnywhere
Sharpen

1- Choose Connect

2- Fill out your information.

Please select your product

* Product   Connect

YOUR INFORMATION

* Contact Type

Select

Select
Student
Instructor
MHE Employee
Administrator

* Your Email

* Confirm your E-Mail

Telephone

* School's Country

Select

* School Name

PRODUCT INFORMATION

2- Take a screenshot of the problem or issue you are having and write full description of the issue.

PRODUCT INFORMATION

Product Name Sub-Menu

Select

Learning Management System

Select

* Course/Section Name

Complete this field.

Assignment Name

ISBN

* I need help on ...

Select

Please select the help

* Description

Add Attachment | Attach File

Next

3- Write your section name and attach a screenshot of the error

3- You will receive an automated email with a case number for future reference.

4- For urgent and time sensitive issues, forward the case number to Mohsin, Saboor Saboor.Mohsin@mheducation.com